

EU IZJAVA O SUKLADNOSTI
DECLARATION OF CONFORMITY CE

SPINEL S.r.l.
Via Prov.le Tuglie-Parabita (C.da Casale)
73052 – Parabita – Lecce - Italia

Izjavljujem, pod svojom punom odgovornošću, da je niže navedeni uređaj, na temelju svog dizajna, konstrukcije i uporabe, u skladu s odredbama direktiva Europske unije o sigurnosti i zdravlju.

Declares under its sole responsibility that the following appliance conforms to the CE directive health and safety provisions as regards design, construction and use thereof.

CIAO

Posebne direktive – *Specific directives*

EMC 2014/30/EU – LVD 2014/35/EZ;

Uredba 1935/2004/EZ – Uredba 10/2011/EZ – Uredba 2023/2006/EZ – Ministarski dekret od 21.3.1973. – Ministarski dekret br. 195 od 06.08.2015. – Ministarski dekret br. 76 od 18.04.2007.;
DIR. 2015/863/EU (ROHS3) – DIR. EZ BR. 1907/2006 (REACH) – DIR. 2012/19/EU (OEEO);

Primijenjeni standardi – *Applicable directives*

CISPR 14-1:2020

CISPR 14-2:2020

IEC 61000-3-2:2018/2019 +AMD1

IEC 61000-3-3:2013 + AMD1

EN 55014-1:2017 +AMD11

EN 55014-2:2015

EN 62233:2008 + AC:2008

EN 60335-1:2012 + A11:2014 + A13:2017 + A1:2019 + A14:2019 + A2:2019

EN 60335-2-15:2016/ A11:2018

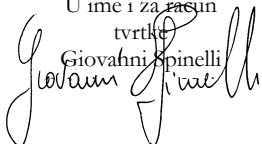
Uređaj, kada se koristi prema postupcima opisanim u priručniku za uporabu i održavanje, u skladu je s općim i posebnim zahtjevima iz Uredbe (EZ) 852/2004, Prilog 2, Poglavlje V, stavak 1b.

The machine when used according to the procedures described in the user and maintenance manual complies with the general and specific requirements requested by regulation (EC) 852/2004, Attachment 4, Chapter V, paragraph 1b.

Ova izjava prestaje vrijediti ako se uređaj izmijeni bez našeg izričitog odobrenja.

This declaration shall cease to be valid if the appliance is modified without our explicit authorisation.

Parabita, 30.09.2021.

U ime i za račun
tvrtke
Giovanni Spinelli


IMPORTANT SAFEGUARDS

When using electrical appliances should always observe the following safety measures:

1. Read all Instructions.
2. Do not touch hot surfaces. Use handles or knobs.
3. To protect against fire, electric shock and injury to persons do not immerse cord, plugs, or in water or other liquid.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
7. The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock or injury to persons.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to off, then remove plug from wall outlet.
12. Do not use appliance for other than intended use.
13. To reduce the risk of injury, do not drape cord over the counter top or table top where it can be pulled on by children or tripped over unintentionally or touch hot surface.
14. Scalding may occur if the lid is removed during the brewing cycles.
15. The appliance can be used by children over 8 years and by people with reduced physical, mental or sensory experience and/or insufficient skills, if supervised by a person responsible for their safety or they are instructed in the use of the device and they are understand the danger associated to the use of the machine.
16. After unpacking, check that the appliance is in perfect conditions. In case of doubt, do not use it and contact a qualified technician.

17. The power supply must be equipped with grounding: the manufacturer cannot be held responsible for any accidents caused by the lack or non-compliance with the laws of the grounding system.
18. The plug for connection to the power supply cannot be replaced. In case of incompatibility between the socket and the appliance plug, have to replace the socket with another suitable type by qualified personnel.
19. The machine must be installed:
 - in places where the room temperature is between + 5 ° C to + 50 ° C with relative humidity not exceeding 80% absolute;
 - in a place where its use and its maintenance can be carried out only by trained personnel;
 - on a flat surface, in ventilated areas, away from water taps, and sinks.
20. Never put hands, metal objects or other inside the machine when it is connected to the power supply.
21. The user should never access those parts of the machine whose protections are blocked by means that require a tool to be released.
22. In order not to affect the outer parts of the machine, we recommend the use of neutral or for food detergents.
23. The unit must never be washed with water jets. Never immerse the machine in water or put it in the dishwasher.

24. **SAVE THESE ISTRUCTION**

These OPERATING AND SERVICE INSTRUCTIONS are a guide for using and maintaining the following type of coffee pod espresso machines:

CIAO

This device is intended for use in domestic environments and similar, such as: kitchens, shops, offices and other workplaces, farm hotels, hotels, motels, and other residential facilities, including bed and breakfast.

The CIAO espresso coffee machine uses roasted, ground, pressed coffee portioned and packed into single-dose **PODs** in a protective atmosphere.

The system is practical and easy to use and guarantees the following advantages:

- a quality espresso coffee;
- a thick, lasting cream;
- no contact between the machine and the brewed espresso;
- a machine that is easy to keep clean;
- less machine maintenance.

MACHINE PARTS



Picture 1 - CIAO

- A. Closing lever
- B. Coffee brewing nozzle
- C. Cups holder rack
- D. Drip tray
- E. Main switch (ON/OFF)
- F. Coffee group lamp
- G. Coffee brewing switch

GENERAL RULES FOR MACHINE USE

Please read this instruction booklet and the warranty limits with care.

The machine has to be kept clean, washing the cup rack and the drip tray frequently.

VERY IMPORTANT: never immerse the machine in water or put it inside the dishwasher.

GENERAL SAFETY NOTICES

- ❑ Before carrying out any **USE** or **SERVICE** operation on the machine and in order to ensure its long-term reliability, it is highly recommended to read these instructions carefully.
- ❑ This **OPERATING MANUAL** is a part of the product and must be kept carefully throughout the whole working life of the machine; if lost or damaged, a copy can be requested from the manufacturer.
- ❑ **SPINEL S.r.l.** declines all liability for harm or injury to persons or damage to things arising from failure to observe the regulations contained in this manual.
- ❑ Data and characteristics shown in this booklet reflect the machine configuration at the time of introduction into the market.
- ❑ **SPINEL S.r.l.** reserves the right to improve its models at any time with no obligation to make changes to the product previously marketed, nor to the technical documentation provided with it.
- ❑ However, if **SPINEL S.r.l.** deems it necessary, they will send out technical update sheets to be kept with the operating manual.
- ❑ For technical assistance please call your local dealer or Spinel s.r.l. Customer Care: +39 0833 593641.
- ❑ **SPINEL S.r.l.** cannot be held responsible for damages or loss of earnings due to machine stoppages caused by failure.

PRODUCT DISPOSAL INSTRUCTIONS

The European Parliament Directive 2002/95/EC, 2002/96/EC and 2003/108/EC transposed by the Member States of the European Union limit the use of certain hazardous substances in electrical and electronic equipment, and the proper disposal of said equipment.

Par. 13 of the Legislative Decree dd. 25 July 2005, n. 151 “Fulfilment of regulations 2002/95/EC, 2002/96/EC and 2003/108/EC, concerning the reduction of employment of dangerous substances for electric and electronic equipment, and product disposal”.



The symbol of the crossed bin placed on all machines or on the carton shows that the product must be disposed of separately from other waste.

Separate collection of this equipment arrived at the end of life is organized and managed by the manufacturer. If you want to dispose of this equipment, you will need to contact the manufacturer and follow the system that it has taken to allow recycling of appliances that have reached the end of their useful life.

Proper collection and disposal of this equipment, followed by recycling or treatment or ecological disposal can help prevent damage to health and the environment and can support the re-use and/or recycling of materials.

Incorrect disposal of the product by the user is punishable with administrative sanctions as per Legislative Decree n. 22/1997 (par. 50 and following of Legislative Decree n. 22/1997).

RECEIVING AND UNPACKING

The mod. **CIAO** pod coffee machine is packed in a cardboard box, inside an upper and lower shaped section. Open the box and remove the protective forms in order to take hold of the bottom of the machine. Rest the machine on a flat surface for the preliminary operations and to make sure the machine is completely undamaged.

For any doubts, please call any of Spinel service centres.

Forwarders will be held responsible for any breakage or failure related to transport.

POSITIONING AND INSTALLATION

All machine installations and settings must be carried out by authorized technical staff only.

Spinel S.r.l. is not liable for damages to the machine due to improper installation of the same, caused by the incompetence or negligence of the personnel responsible.

Make sure that power voltage and frequency match with the data shown on the machine's rating plate.

The equipotential protection circuit must be checked at least once a year.

It is necessary to install a proper overcurrent protection device upstream of the power supply cord.

The following automatic protection switches are recommended:

CIAO	Magnetothermal switch	In=6 A	Icc=4.5 kA	2P
-------------	-----------------------	--------	------------	----

Table 1 - Automatic protection switches

After checking that the machine is complete, place it on a stable and perfectly horizontal surface in order to allow enough space for carrying out all operations easily and safely (insertion of water container, pod insertion, cleaning and maintenance).

SWITCHES AND THEIR FUNCTIONS

Coffee Main Switch (ON/OFF) (E): Switch on the coffee group by moving this switch to the ON position. If the Coffee Group Light (F) is off, the coffee group is ready for delivery; if it is on, the temperature is not optimum and it is preferable to wait a few seconds until the light switches off before the next delivery.

Coffee brewing switch (G): Pressing it will deliver the coffee; pressing it again will stop the delivery.

MACHINE OPERATION AND USE

- ☐ Fill the PET water bottle and insert it in the bottle holder compartment, by positioning the water suction pipe inside the same avoiding obstructions or folding.
- ☐ Insert the plug into the power supply socket.
- ☐ Make sure that the coffee groups general switch (ON/OFF) (E) is set on the ON position.
- ☐ Remove the pod from its protective packaging by tearing the edge.
- ☐ Fit a pod inside the bottom pod holder, making sure that it is well centred.
- ☐ Push the closing lever (A) downwards until it stops in order to tighten the coffee brewing group.
- ☐ Place the cup on the cup holder rack (C).
- ☐ Press the coffee brewing switch (G). When the required amount of coffee has been delivered, press the coffee brewing switch (G) again to stop delivery.
- ☐ Once the coffee has been delivered, pull the lever (A) up (back to its initial position) and throw away the used pod.

WARNING: In the machine stop position, the lever needs to be moved upwards.

WARNING: Don't touch the metal surface of the machine when it is switched on or has recently been switched off. The heating element surface is subject to residual heat after use

WARNING: Don't do not open the brewing chamber during the brewing process, to avoid the risk of injury

To prepare more than a coffee, repeat the sequence from the beginning.

TROUBLESHOOTING

The machine may not work because:

- ☐ the plug has not been inserted into the socket;
- ☐ the ON/OFF switch has not been pressed;
- ☐ there is no water in the tank;
- ☐ the filters are clogged.

The cause of machine failure while preparing beverages may be:

- ☐ the pod holder is not properly closed;
- ☐ an exhausted pod is being used (the pods are for single use only);

If the cause of the failure does not correspond to those listed above, it is necessary to contact one of our service centres.

GENERAL SERVICING

POWER CABLE

Regularly check the power cable. If it is worn or damaged, it should be replaced by authorized personnel.

CLEANING AND MAINTENANCE

For the correct use of the machine and a high-quality coffee, it is highly recommended to regularly clean the machine. These operations have to be done when the machine is cold and unplugged to the power supply.

DRIP TRAY CLEANING

Empty the tray daily and wash with warm water.

EXTERNAL CASE and CUP RACK

They should be wiped clean using a cloth soaked in specific mild detergent and warm water.

SCALE REMOVAL

The scale formation is a natural consequence of machine use. We recommend removing scale regularly (as soon as it appears inside the water tube)) in order to avoid malfunctions that are not covered by the warranty. Only use products for descaling coffee machines and follow the instructions on the package of the product. Do not use vinegar, lye, salt, or formic acid because they may damage the machine.

WARNING: Spinel S.r.l. does not acknowledge any failure to remove scale regularly.

POD HOLDER ADJUSTMENT

During the test stage, the top pod holder is correctly set in the factory.

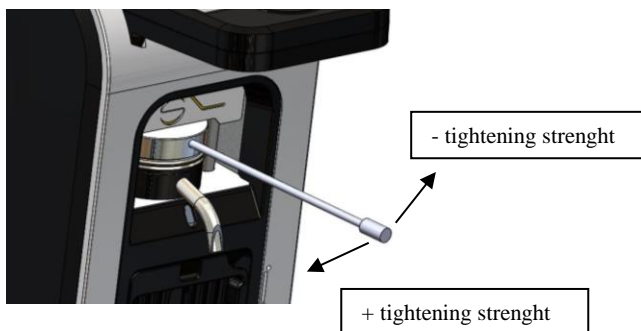
If, when delivering coffee, you should notice leaking from between the two pod holders, then the top holder needs to be manually adjusted as follows:

IMPORTANT: only carry out pod holder adjustments and replacements when the machine has cooled.

Open the pod holder, insert a 4mm diameter lever in the appropriate hole of the upper pod holder.

- turning to the left will increase the tightness.
- turning to the right will decrease the tightness.

For adjustment purposes, never move the pod holder away from the upper surface too much (do not loosen by more than $\frac{3}{4}$).



SPARE PARTS

Replace components only with ORIGINAL SPINEL S.r.l. SPARE PARTS, available in all Spinel service centres. SPINEL S.r.l. accepts no liability for **CIAO** machine failures if non-original spare parts are used. All repairs should only be carried out in our service centres and/or by authorized qualified staff only.

GUARANTEE

The guarantee has a validity of 24 months from the machine dispatch date from SPINEL S.r.l. warehouse.

Such date must be proved by a document of transport issued by SPINEL s.r.l. showing the delivery date and machine identification details (type, model, serial number).

If defects to material or workmanship are found and acknowledged during the warranty period, SPINEL s.r.l. undertakes to repair or replace faulty components free of charge.

Transport fees are at buyer's expense. If the same failure occurs several times or if transport fees are considered excessive, SPINEL s.r.l., as it deems necessary, will replace the faulty machine with another one of the same model or with a different model of the same value. Any repair or replacement of components or machines will not extend the warranty period in any way.

WARRANTY EXCEPTION CLAUSES

Repairs and/or spare parts replacement will not be covered by warranty if failures are caused by deterioration to products that cannot be attributed at the manufacturer, such as:

- ☐ Misuse of the equipment regardless the operating instructions provided by manufacturer in the instruction manual;
- ☐ Negligence, careless use and incorrect maintenance by the consumer due to failure to comply with the above and with the guidelines in the user's manual;
- ☐ Incorrect installation;
- ☐ Maintenance or repairs carried out by non-authorized personnel and/or employing components not provided by SPINEL s.r.l.;
- ☐ Breakdowns and failures caused by transport and shipping with non-original packaging;
- ☐ Frost;
- ☐ Build-up of scale in the pipes;
- ☐ Fire, flood, inductive/static discharge caused by lightning or other phenomena outside the machine, power outages, voltage variations or anomalies.

The warranty also does not include:

- ☐ Removable parts (buttons, lights, filters, seals, etc.) and all consumables that need to be replaced during normal use of the machine;
- ☐ Aesthetic or colouring defects if not disputed at the time of purchase;
- ☐ Faults attributable to consumables (coffee) in terms of flavour, colour, density, extraction time (except the delivery temperature);
- ☐ All parts in which bad operation and/or breakdown to be attributed to failure to remove scale or to carry out routine maintenance as specified by the manufacturer.

SPINEL refuses to accept any liability for harm or injury to persons or damage to things arising from failure to observe the regulations contained in this manual. The information and characteristics provided in this manual are not binding for SPINEL S.r.l., the machine manufacturer, which reserves the right to make changes to its models at any time.

NOTICES

For high-quality espresso, remember to:

- warm the cups before use (over the cup warmer or with hot water);
- maintain the machine in top operating condition by delivering a little water at the beginning and at the end of use;
- turn on the machine at least 20 minutes before use.

TECHNICAL SPECIFICATIONS

Coffee Groups qty.	1
Coffee group power input [W]	400 W
Total power input [W]	475 W
Voltage [V] and Frequency [Hz]	230 V – 50 Hz 120 V - 60 Hz 100 V - 60 Hz
Dimensions [cm]	14 (l) x 33 (d) x 30 (h)
Weight [Kg]	5.35 Kg
Sound pressure level	<70dB
Thermal control: Thermostat set to 98°C	
Coffee brewing controls with switch	
1 drip trays	
Certification: in compliance with EC regulations	
Antiscale system:	
- Coffee groups with patented Self-Cleaning Hydraulic System Spinel	
-Steam group active filter ions present in water tank	

Table 2 – Technical specifications

CUSTOMER CARE

SPINEL s.r.l.

Via Prov.le Tuglie - Parabita (C. da Casale)

73052 Parabita (LE) Italia

Tel: +39 0833 593641

Fax: +39 0833 598318

E-mail:

assistenzaclienti@spinel.it

ricambi@spinel.it

Distributor for Croatia:

Franck d.d.

For all inquiries, service, and support, please contact:

E-mail:

servis.zg@franck.hr

Tel: +385 1 3710 370

Index

IMPORTANT SAFEGUARDS	2
MACHINE PARTS	5
GENERAL RULES FOR MACHINE USE	5
GENERAL SAFETY NOTICES	6
PRODUCT DISPOSAL INSTRUCTIONS	7
RECEIVING AND UNPACKING.....	8
POSITIONING AND INSTALLATION.....	8
SWITCHES AND THEIR FUNCTIONS.....	9
MACHINE OPERATION AND USE.....	9
TROUBLESHOOTING	10
GENERAL SERVICING	10
POWER CABLE.....	10
CLEANING AND MAINTENANCE	10
DRIP TRAY CLEANING.....	10
EXTERNAL CASE and CUP RACK	10
SCALE REMOVAL	10
POD HOLDER ADJUSTMENT.....	11
SPARE PARTS	11
GUARANTEE	11
WARRANTY EXCEPTION CLAUSES	12
NOTICES	12
TECHNICAL SPECIFICATIONS.....	13